



## COMMONWEALTH of VIRGINIA

DEPARTMENT OF EDUCATION  
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July 23, 2025

Dear Child Care Subsidy Providers,

Thank you for joining us for one of the recent stakeholder webinars introducing Virginia's new attendance tracking system for the Child Care Subsidy Program. We appreciate your time and thoughtful engagement as we prepare for this important transition.

During the webinar, we shared an overview of the upcoming system changes, demonstrated key features, and walked through what providers can expect over the coming months. We also answered some of the most frequently asked questions and previewed supports available to help make this shift as smooth as possible for you and the families you serve.

We apologize for the delay in getting the recording to you. Due to technical difficulties, the video was not available immediately following the sessions. We're happy to now share the full recording with you here:

### [Watch the Webinar Recording](#)

More in-depth training and resources on the fully configured system will be made available later this fall, so please stay tuned for additional opportunities to prepare for implementation.

If you have any questions about the information shared in the webinar or need additional support, please don't hesitate to reach out. You can contact us directly at [childcarepass@doe.virginia.gov](mailto:childcarepass@doe.virginia.gov).

Thank you for your dedication to children and families in the Child Care Subsidy Program.

Sincerely,

Virginia Department of Education