

Conduent State & Local Solutions, Inc.

P.O. BOX 14371
Lexington, KY 40511

11/24/2025

Subject: Release of VA-ECC Point-of-Sale (POS) Equipment and Financial Obligation

Dear Child Care Subsidy Program (CCSP) Provider,

This letter serves as formal notice that Conduent State & Local Solutions, Inc. (“Conduent”) hereby releases your organization from any financial obligation or responsibility related to the Point-of-Sale (POS) equipment previously provided under the *Virginia Electronic Child Care (VA-ECC) Provider Agreement*.

This release supersedes the return and debit provisions outlined in Section 3.4 (*Effect of Termination – Equipment*) of the *VA-ECC Provider Agreement CNDT-VA-121817*.

Effective immediately:

- Conduent will not collect the POS equipment currently in your possession.
- There will be no ACH debit, charge, or other financial obligation associated with the POS equipment.
- You may retain, recycle, or dispose of the POS equipment at your discretion any time after December 1, 2025.

November 30 is the last day for Virginians to record attendance in VA-ECC (using POS equipment or IVR phone lines). On December 1, Virginia will begin recording CCSP attendance in Child Care PASS with KinderSystems.

You will retain access to the VA-ECC Provider Portal until the system shuts down on January 5, 2026, at 5:00 pm. Before the VA-ECC Provider Portal closes, you should download any data you wish to save. Historical attendance data and reports from VA-ECC will not be imported to the new system.

If you have any questions about the contents of this letter, please contact Conduent customer support at ECCOperations@conduent.com.

We appreciate your partnership and continued support of the Virginia Child Care Subsidy Program.

Sincerely,

Conduent State & Local Solutions, Inc.

On behalf of Virginia’s Child Care Subsidy Program, Virginia Department of Social Services, and Virginia Department of Education